



# K O E I T E C M O I N F O R M A T I O N

March 31, 2021  
KOEI TECMO HOLDINGS CO., LTD.

## **Notice regarding breach of data of UK subsidiary (updated)**

KOEI TECMO HOLDINGS CO., LTD. (KOEI TECMO) reported on December 22, 2020 and on December 25, 2020 that the website operated by its UK subsidiary KOEI TECMO EUROPE LIMITED (KTE) possibly had some of the user information collected on its website leaked online.

The investigation of this issue has been concluded and necessary actions have been taken, and the findings are as follows:

### 1. Leaked information

The website operated by KTE includes a "Forum" section which contains data from registered users. It has been determined that its approximately 65,000 entries were accessed. Specifically, there is a high probability that account names (user-generated), passwords (encrypted), and registered email addresses were accessed by means of hacking.

However, it has been confirmed that no payment card data or similar details were stored in the website's "Forum" section. In addition, no breach of data outside of the "Forum" section of the website has been found.

### 2. Perpetrator

The incident has been reported to the police, however at this time it has not been possible to identify the perpetrator. Regarding the method used, it has been determined that the possibility that ransomware was used is extremely low. In addition, there have so far been no demands or threats towards KOEI TECMO or KTE

### 3. Measures being taken

- 1) Regarding the approximately 65,000 registered email addresses, their owners have been contacted directly with an apology and an explanation of the situation. At the time of writing no unusual or notable comments or enquires have yet been received.
- 2) The KTE website was taken offline temporarily, and a provisional replacement site was created, which is now open for public access. However, the "Forum" section remains closed. A date for its reopening has not yet been set.
- 3) As email addresses are confirmed to have been leaked, a report was filed with the Information Commissioner's Office in the UK regarding a breach of personal information, in accordance with the EU General Data Protection Regulation (GDPR). The Information Commissioner's Office ultimately decided that it was not necessary to take any punitive measures against KTE in relation to this data breach. This was likely due to the responsive actions taken by KOEI TECMO and KTE being evaluated favorably.

KOEI TECMO apologies for any concern and inconvenience this may have caused to its customers and business partners.

There are no negative impacts on game development or other business endeavors resulting from this matter. In addition, the impact of this issue is determined to be minimal in the business performance and FY2020 financial results of the KOEI TECMO group.

Both KOEI TECMO and KTE will work to prevent similar issues from occurring, and further

strengthen its security system while simultaneously taking strict actions against illegal acts such as unauthorized access.

For media inquiries, contact:  
KOEI TECMO HOLDINGS CO., LTD. Business Administration Division  
TEL : 045-562-8111  
<https://www.koeitecmo.co.jp/>