



# K O E I T E C M O I N F O R M A T I O N

December 25, 2020  
KOEI TECMO HOLDINGS CO., LTD.

## **Notice regarding breach of data of UK subsidiary (updated)**

KOEI TECMO HOLDINGS CO., LTD. (KOEI TECMO) reported on December 22, 2020 that the website operated by its UK subsidiary KOEI TECMO EUROPE LIMITED (KTE) possibly had some of the user information collected on its website leaked online.

The issue continues to be under investigation, and the current status is as follows:

### 1. Leaked information

Within the website operated by KTE, the “Forum” page and the registered user information (approximately 65,000 entries) has been determined to be the data that may have been breached. The user data that may have been leaked through hacking is perceived to be the (optional) account names and related password (encrypted) and/or registered e-mail address.

The “Forum” does not contain any credit card information. In addition, at this point a breach of data has not taken place in any other sites or pages other than the “Forum”.

### 2. Perpetrator

At this point, the perpetrator of the hacking has not yet been identified. The method and process are still under investigation, but it has been determined that the possibility of it being a ransomware attack is low. In addition, up to this point there are no confirmed demands or treats towards KOEI TECMO or KTE.

### 3. Measures being taken

At the same time as temporarily closing the KTE website, KOEI TECMO has taken the step to completely cut off KTE from its internal network.

Since the possibility of e-mail addresses being leaked has been confirmed, in accordance with the EU General Data Protection Regulation (GDPR), KOEI TECMO has reported to the GDPR the possibility of a breach of personal information. Simultaneously, KOEI TECMO and KTE are taking the steps to file a damage report to UK local law enforcement.

KOEI TECMO apologizes for the concern and inconvenience this may be causing to its customers and business partners. For individuals who have had their e-mail addresses leaked, KOEI TECMO is determined to take the appropriate measures and act in good faith hereafter.

At this point, there are no issues or problems with game development and other business endeavors. In addition, the impact of this issue is determined to be minimal in the FY2020 financial results of the KOEI TECMO group.

Both KOEI TECMO and KTE will work to prevent similar issues from occurring, and further strengthen its security system while simultaneously taking strict actions against illegal acts such as unauthorized access.

Further updates and details on this issue will be provided on the KOEI TECMO website.

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